



## Warranty Information

GREX warrants to the original purchaser that all products covered under this warranty are free from defects in material and workmanship. Products covered under this warranty include air compressors and airbrushes, which have the following warranty periods:

- 6 YEARS - Limited warranty on airbrushes
- 1 YEAR - Limited warranty on air compressors

Any parts of the product covered under this warranty will be repaired or replaced at Grex's option, which after examination proves to be defective in workmanship of material during the warranty period. Proof of purchase may be required. Service will be scheduled according to the normal work flow and business hours, and the availability of replacement parts. All decisions of Grex with regard to this limited warranty shall be final. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### RESPONSIBILITY OF ORIGINAL PURCHASER (initial User):

- To process a warranty claim on this product, DO NOT return it to the retailer. The product must be handled by Grex.
- Retain original cash register sales receipt as proof of purchase for warranty work.
- Use reasonable care in the operation and maintenance of the product as described in the Owner's Manual(s).
- Contact Grex at 1-888-4GREXCO or [info@grexusa.com](mailto:info@grexusa.com) for a Return Goods Authorization (RGA) number.
- Deliver or ship the product to Grex
- Freight costs, if any, must be paid by the purchaser.

### THIS WARRANTY DOES NOT COVER:

- Merchandise sold as used, reconditioned, and floor or display models.
- Normal wear parts that need to be replaced occasionally such as air filters, gaskets, seals, fluid needles, fluid nozzles, needle packings, and o-rings.
- Merchandise that has become damaged or inoperative because of misuse, abuse, failure to operate the product in accordance with the instructions provided in the Owner's Manual(s) supplied with the product, improper maintenance, the use of accessories or attachments not recommended by Grex, or unauthorized repair or alterations.
- Repair and transportation costs of merchandise determined not to be defective.

ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL LOSS, DAMAGE, OR EXPENSE THAT MAY RESULT FROM ANY DEFECT, FAILURE OR MALFUNCTION OF THE PRODUCT IS NOT COVERED BY THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

For further detail of warranty coverage, warranty repair information, or for questions regarding returns call 1-888-4GREXCO or email [info@grexusa.com](mailto:info@grexusa.com).